

FAQ

New Grant Applications for 2012-13

A new ONLINE ONLY grant applications system is being introduced for 2012. All new applications will be made online to a single awarding authority, Student Universal Support Ireland (SUSI) through www.studentfinance.ie.

When can I make my grant application?

The details of the 2012 Student Grant Scheme are due to be announced in June and the SUSI online application system will be available from that date. You can continue to check www.studentfinance.ie for information and updates in the meantime.

How can I contact SUSI?

As part of SUSI's support to students, there is a SUSI Support desk available in the lead up to and following the launch of the online application system for both email and telephone queries. You can email the SUSI Support Desk at support@susi.cdvec.ie or telephone SUSI at 0761 08 7874

The Support Desk is available Office Hours Monday-Friday until the Launch of the Online Application System in May. From the launch date, the SUSI Support Desk will be available from 9.00am-10.00pm (Monday-Friday) and 9.00am-6.00pm (Saturdays)

How do I make my grant application?

As soon as the online application system opens for the 2012/13 academic year, you will be able to register online with SUSI and then complete the online application form. The online application facility will be available through www.studentfinance.ie. Remember, it will NOT be necessary to have received an offer of a college place or to be enrolled in college in order to apply online.

How will I submit my supporting documentation?

Following initial assessment of your application, if eligible, you will receive by post a provisional grant approval and a personalised list of the supporting documents you will need to return to complete your application. Completed documentary evidence packs (photocopies of the documents, not originals) should be returned as soon as possible in the envelope provided to you.

When you return all the necessary supporting documents SUSI will process your application to award stage, subject to confirmation of your acceptance on an approved course.

When will I receive a final decision from SUSI?

When you confirm acceptance of a place on an approved course (usually late August/early September), your grant is awarded and payment will be made on a monthly basis (subject to confirmation of attendance) directly into your designated Irish bank account.